Quality Dashboard: 2013/14

Berkshire West CCG Federation Quality Scorecard

October 2013

Quality Area	Outcome Measure	Indicator and Supporting Measures	Provider Threshold (if appropriate)	Provider	2012/13 Outturn	Apr-13	May-13	Jun-13	Q1 13/14	Jul-13	Aug-13	Sep-13	Q2 13/14	Year to Date Sum or Median Average*** 2013/14
Patient Safety	Pressure Sore Gd 3 & 4 Serious Incidents requiring investigation (SIRIs) (Avoidable only)	Number of avoidable pressure ulcers: Grades 3 & 4 reported as SIRIs	No Threshold	RBFT	26	0	5	2	7	3	2	4	9	16
				HWPFT	3	2	1	0	3	0	0	2	2	5
				FPFT	15	2	1	2	5	0	1	1	2	7
				GWHFT	27	0	1	0	1	0	2	0	2	5
				HHFT		4	2	0	6	2	3	_	5	11
				OUH		_	_	_	0	1	1	_	2	2
				BHFT (MH)		0	2	0	2	0	0	0	0	2
				BHFT East		2	4	2	8	Data to be validated following confirmation of downgrades			0	8
				BHFT West	31	1	1	0	2				0	2
	Elimination of "Never Events" and incremental reduction of rates of avoidable harm.	Number of Never Events	Threshold = 0	RBFT	1	0	0	0	0	0	0	1	1	1
				HWPFT	3	0	0	0	0	0	1	0	1	1
				FPFT	1	0	1	0	1	0	0	0	0	1
				GWHFT	3	1	0	0	1	0	1	0	1	2
				HHFT	5	0	0	0	0	0	1	0	1	1
				BHFT	1	0	0	0	0	0	0	0	0	0
	Serious Incidents (total) requiring Investigation (SIRIs) excludes downgraded / discounted	Number SIRI's reported by month excluding downgrades	No Threshold	RBFT	65	6	9	5	20	9	5	10	24	44
				HWPFT	29	3	9	13	25	16	3	4	23	48
				FPFT	16	5	5	9	19	6	2	3	11	30
				GWHFT		4	7	5	16	0	7	2	9	28
				HHFT		11	5	4	20	10	9	_	19	39
				BHFT (MH)	68	5	7	2	14	6	4	7	17	31
				BHFT East	26	2	5	2	9	4	2	4	10	19
				BHFT West	22	3	3	0	6	*Data not yet validated awaiting confirmation of downgrades*			0	6
	Serious Falls requiring investigation (SIRI's)	Number serious Falls reported by month	No Threshold	RBFT		4	2	1	7	1	2	2	5	12
				HWPFT		0	1	0	1	2	0	1	3	4
				FPFT		3	2	0	5	2	0	1	3	8
				GWHFT		0	3	4	7	0	0	1	1	8
				HHFT		1	2	2	5	0	3	_	3	8
				OUH		_	_	_	0	1	1	_	2	2
				BHFT (MH)		1	1	0	2	2	0	0	2	4
				BHFT East		0	0	0	0	0	0	0	0	0
				BHFT West		1	1	0	2	0	0	0	2	2

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	MRSA	Number of MRSA Bacteraemia	Threshold = 0	RBFT	1	0	0	0	0	0	0	0	0	0
				HWPFT	0	0	1	0	1	0	0	0	0	1
				FPFT	1	0	0	1	1	0	1	0	1	2
				GWHFT	2	1	0	0	1	1	1	0	2	3
				HHFT	1	1	0	0	1	0	0	0	0	1
				OUH	3	0	1	0	1	0	0	1	1	2
			West and East Community	BHFT	0	0	0	0	0	0	0	0	0	0
	Cdiff	Number of Clostridium Difficile	37	RBFT	28	2	3	5	10	9	5	4	18	28
			34	HWPFT	26	7	5	6	18	3	2	0	5	23
			12	FPFT	16	1	1	1	3	4	0	2	6	9
			<20	GWHFT	33	1	2	2	5	3	2	3	8	13
			21	HHFT	34	1	5	5	11	4	5	4	13	24
			70	OUH	80	3	8	5	16	1	3	5	9	25
			2	BHFT East	0	0	0	0	0	0	0	0	0	0
			12	BHFT West	0	0	0	0	0	0	2	0	2	2
	Falls	The number of inpatients falling by severity of harm (as per NPSA definition) per 1000 bed day	5.1	RBFT		5.1			5.1	4.8			4.8	5.0
			4.8	HWPFT		6.7	5.6	5.2	5.6	6.0	6.3	5.6	6.0	5.8
			CHS - 8 per 1000 occupied bed	BHFT - Comm		9.2			9.2	7.2			7.2	8.2
			MH - 5 per 1000 occupied bed	BHFT - MH		3.87			3.87	4.1			4.1	4.0
	Safeguarding Training (Children)	All staff should have an appropriate level of training in safeguarding, according to their contact with children.	Level 1 - 95%	RBFT		60.14%			60.14%		84.00%		84.00%	72.07%
			Level 2 - 85%			44.43%			44.43%		60.00%		60.00%	52.22%
			Level 3 - 85%			_			_		10.00%		10.00%	10.00%
			Level 1 - 95%	HWPFT		_			_	69.00%			69.00%	69.00%
	Safeguarding Training (Adults)	All staff should have training in safeguarding of Adults (as per contract)	85%	RBFT		52.72%			52.72%	60.00%			60.00%	56.36%
				HWPFT		_				75.70%			75.70%	75.70%

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Clinical Effectiveness	**Delay transfers of care**	All patients (medically fit for discharge) unable to be discharged as a result of Provider not identifying appropriately or acted to ensure their timely discharge	Data not currently performance monitored	**RBFT**		28	24	28	28	22	19	25	22	24
				HWPFT	364	38	12	22	30	21	30	21	21	22
	62 days referral to treatment	1st treatment for suspected cancer within 62 days of GP referral	85.0%	**RBFT**	83.7%	87.50%	85.60%	83.10%	85.60%	100.00%	85.20%		92.60%	85.60%
			85.0%	**HWPFT**	89.0%	86.00%	87.00%	86.70%	86.70%	85.80%	93.30%		89.55%	86.70%
			85.0%	**FPFT**	89.8%	90.00%	97.00%	_	93.50%	_	_		#NUM!	93.50%
			85.0%	**GWHFT**	89.7%	87.10%	94.10%	88.60%	88.60%	88.50%	90.50%		89.50%	88.60%
			85.0%	**OUH**		80.65%	81.21%	86.67%	81.21%	85.49%	86.31%		85.90%	85.49%
	Cancelled Operations	Provider cancellation of Elective Care operation for non-clinical reasons either before or after Patient admission	<0.5%	**RBFT**	0.7%	0.43%	0.46%	0.70%	0.46%	0.37%	0.43%	0.50%	0.43%	0.45%
			1.0%	**HWPFT**	1.71%	1.00%	0.90%	1.30%	1.00%	1.00%	1.30%	1.70%	1.30%	1.15%
			0.8%	**FPFT**	0.5%	0.40%	0.40%	0.30%	0.40%	_	_	_	#NUM!	0.40%
			<0.8%	**GWHFT**	0.7%	1.00%	0.70%	0.60%	0.70%	0.30%	0.70%	0.20%	0.30%	0.65%
			0.8%	**OUH**		0.63%	0.70%	0.57%	0.63%	0.42%	0.65%	0.69%	0.65%	0.64%
	Stroke (time on stroke unit)	% pts spent 90% of time SU	80.0%	**RBFT**	84.6%	80.0%	90.0%	94.0%	90.0%	93.0%	90.0%	91.0%	91.0%	90.5%
			80.0%	**HWPFT**	75.7%	26.0%	78.0%	63.7%	63.7%	85.0%	75.0%	44.0%	75.0%	69.4%
			80.0%	**FPFT**	90.0%	94.0%	88.0%	96.0%	94.0%	91.0%	94.0%	_	92.5%	94.0%
			80.0%	**GWHFT**	75.7%	83.3%	82.5%	75.6%	82.5%	78.2%	80.5%	75.8%	78.2%	79.4%
			80.0%	**OUH**	87.2%	92.7%	83.7%	80.0%	83.7%	83.3%	93.0%	94.9%	93.0%	88.2%
	Stroke (Within 4 hrs to SU)	% pts admitted to SU <4hrs	95.0%	**RBFT**	58.8%	49.0%	64.0%	75.0%	64.0%	77.0%	61.0%	65.0%	65.0%	64.5%
			95.0%	**HWPFT**	60.9%	73.0%	55.0%	78.0%	73.0%	73.0%	71.0%	44.0%	71.0%	72.0%
			95.0%	**FPFT**	71.9%	72.0%	73.0%	72.0%	72.0%	74.0%	94.0%	_	84.0%	73.0%
			95.0%	**OUH**	83.3%	78.1%	87.8%	78.4%	78.4%	84.0%	85.7%	82.4%	84.0%	83.2%
	Maternity	C-section rate	23.0%	**RBFT**	26.4%	25.0%	27.0%	29.0%	27.0%	27.0%	23.0%	26.0%	26.0%	26.5%
			23.5%	**HWPFT**	26.14	25.40%	27.70%	24.30%	25.40%	29.80%	29.60%	28.70%	29.60%	28.20%
			22.0%	**FPFT**	23.18%	23.30%	25.90%	22.50%	23.30%	23.50%	21.90%	_	22.70%	23.30%
			23.0%	**OUH**		22.31%			22.31%	21.76%			21.76%	22.04%

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Patient Experience	Friends & Family Test	% of patients recommending the Trust	Baseline TBC	RBFT	I/P Score	56	60	59	59	62	64	63	63	61
					I/P % Resp	8.0%	14.5%	41.0%	14.5%	32.3%	29.3%	32.7%	32.3%	
					A&E Score	27	58	51	51	55	48	53	53	52
					A&E % Resp	2.0%	1.6%	15.3%	2.0%	8.9%	13.0%	15.0%	13.0%	
				HWPFT	I/P Score	69	68	70	69	70	65	67	67	69
					I/P % Resp	27.4%	26.8%	29.4%	27.4%	38.8%	37.1%	33.1%	37.1%	
					A&E Score	29	24	24	24	22	38	12	22	24
					A&E % Resp	2.0%	6.0%	10.9%	6.0%	6.3%	4.6%	4.5%	4.6%	
				FPFT	I/P Score	84	86	78	84	73	79	74	74	79
					I/P % Resp	11.4%	12.3%	32.1%	12.3%	48.6%	46.3%	47.1%	47.1%	
					A&E Score	43	47	41	43	51	61	62	61	49
					A&E % Resp	7.2%	9.8%	26.0%	9.8%	17.1%	25.1%	25.2%	25.1%	
				GWHFT	I/P Score	77	71	76	76	73	76	72	73	75
					I/P % Resp	24.3%	20.1%	25.6%	24.3%	17.2%	23.0%	16.9%	17.2%	
					A&E Score	81	0	65	65	63	61	52	61	62
					A&E % Resp	0.5%	0.1%	4.9%	0.5%	6.2%	5.0%	1.1%	5.0%	
				HHFT	I/P Score	75	75	77	75	77	75	75	75	75
					I/P % Resp	11.2%	20.3%	23.3%	20.3%	26.3%	23.6%	26.2%	26.2%	
					A&E Score	54	63	67	63	72	68	68	68	68
					A&E % Resp	1.2%	2.4%	8.9%	2.4%	6.4%	4.5%	2.8%	4.5%	
				OUH	I/P Score	76	77	72	76	74	71	66	71	73
					I/P % Resp	21.8%	17.7%	20.5%	20.5%	21.5%	20.9%	18.8%	20.9%	
					A&E Score	52	27	56	52	61	60	61	61	58
					A&E % Resp	13.9%	4.6%	17.2%	13.9%	13.3%	11.2%	9.1%	11.2%	
				BHFT (I/P)	I/P	95.7%	94.4%	95.5%	95.5%	-	88.9%	-	88.9%	94.9%
				% response	% response	58.9%	75.0%	74.6%	74.6%	-	79.4%	-	79.4%	
				BHFT MIU	MI	97.8%	98.4%	98.5%	98.4%	-	96.5%	-	96.5%	98.1%
				% response	% response	17.7%	18.8%	7.1%	17.7%	-	16.3%	-	16.3%	
	Complaints (including Francis)	Number of Complaints	N/A	RBFT	440	55	33	33	121	32	31	31	94	215
			N/A	HWPFT	424	32	45	33	110	54	41	52	147	257
			N/A	FPFT	436	33	33	35	101	_	_	_	0	#VALUE!
			N/A	OUH		57	51	44	152	56	46	_	102	#VALUE!
			N/A	HHFT	558	57	51	_	108	_	_	54	54	#VALUE!
			N/A	BHFT	236	15	12	14	41	14	16	10	40	81